

\*\*\*All Creatures Pet & House Sitting Services\*\*\*

\*\*Booking Terms and Conditions\*\*. Please Read & Sign (you agree/understand).

A Home visit consult is required and preferred prior to confirmation of booking of All First Time Clients. (Except only in cases of Emergency at my discretion).

A Deposit of 50% is due 30 days Prior to Departure.to Secure/Confirm your Pet Sit Booking (via internet bank BMO draft transfer or PayPal).

The REMAINING Balance owing is due upon my arrival at Assignment Location.

ALL Forms Contracts/Veterinary Waiver Release Form and Homeowners

Info Guide. Must be Completed & Signed by Both Parties in Contract.

Documentation of All Pet's Vaccinations must be current.

\*\*Our Pet/House Sitting Policies\*\*.

All pets must be seen at least once every 24 hours.

We do not provide every other day service.

Other than those for House sitting requiring only plant care /watering,

Any home with a pet will and must be seen daily.

We can start the day after client leaves and end day prior to client's arrival home.

Contacting this pet sitter of your Arrival Home and or Any Expected Delay of your Arrival Home is the sole responsibility of the pet owner/client.

Failure to do so, will impact the primary care of your pet(s).

Dogs without doggy door access must be seen a minimum two(2) times per day.

Dogs that have doggy door access or stay outside with adequate shelter, And cats can be seen as seldom as once a day.

Pet Sit Sharing (with Owners Neighbours/Family or Friends) will not tolerated or permitted for insurance liability purposes.

\*\*Cancellation Policy\*\*

All Creatures Pet Sitting Services – All Pet Sitting Services are confirmed in advance and a deposit of 50% is required to reserve & confirm your dates. This is required prior to services being rendered. Any package cancelled inside of 72 hours (Three days) of the first visit will be subject to a cancellation fee equal to 50% of the invoiced amount. If full payment has already been received, a credit of 50% of the amount paid will be applied to future services.

\*\*Holiday Packages\*\* – Pet Sitting services requested for holidays require a 50% deposit in order for the reservation to be made. Payment for the balance is due prior to the services being rendered. Any packages cancelled inside of one week (Seven days) will be subject to the loss of the deposit.

No Refunds will be given for packages cancelled inside of 72 hours (Three days) of the first visit.

\*\*Holidays are, The Canadian Published Holidays\*\* as follows.

New Years Day ..... January 1st

Canada Day .....July 1st

Thanksgiving Day

Christmas Day.....December 25th

Boxing Day.....December 26th.

Client: Signed/Dated & Understood.

\_\_\_\_\_ Dated \_\_\_\_\_